

ORD HOUSE COUNTRY PARK

Ord House Country Park, East Ord, Berwick-upon-Tweed, TD15 2NS
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General Rules

- 1 We do not allow teenage groups or all male/female groups. If found on the Park they will be asked to leave.
2. Occupiers are responsible for the conduct of their children. Small children should not be allowed to play unsupervised and are not allowed to play in the toilets/showers/laundry. Children are not allowed entry to the family room unless they are supervised by a member of the Ord House Club.
3. In the interests of security, you must inform us of your car registration number and update as necessary. Drivers must always use the roads provided.
 1. DO NOT EXCEED 5 MPH. EXCESSIVE SPEED CAUSES ACCIDENTS!!!
 2. Transit vans and commercial vehicles are not allowed on the Park.
 3. All vehicles must be taxed and insured.
 4. All drivers must hold a current full driving licence and insurance. No learner drivers. No children driving sitting on Dads knee.
 5. NEVER DRIVE UP THE GRASS – If your caravan is on a slope, drive up the road and down the grass to your caravan. Drive on the road whenever possible.
 6. DO NOT DRIVE ALL THE WAY DOWN THE GRASS – go to the nearest road and be especially alert for children.
 7. Obey the "No cars on grass" sign – occasionally the weather deteriorates so badly that it is unwise to drive on the grass at all. We display a sign at the entrance when this occurs. Please obey this sign in order to save the grass for everyone's enjoyment.
 8. Most caravans have two flagstones laid to mark where to park the car. If there are no flagstones, please enquire at reception where to park. As a general rule, pitches on the main park (nos. 1-199) park on the non-door side of the caravan and in Ord Meadows (pitches 200 upwards) park on the door side of the caravan although there are some exceptions.
 9. Emergency vehicle routes within the park should be kept clear of obstruction at all times.
 10. Sufficient space must be left clear between the owner's caravan and the neighbouring parked car for vehicles to pass. Tables, chairs, bikes etc must be located accordingly.
 11. Permission must be obtained before erecting a tent. Where it is impossible to do so without causing an obstruction, permission will not be granted. If visitors' cars cannot be parked without causing an obstruction, they should use the car park
 12. Cycles must adhere to the 5 MPH speed limit and keep off the grass – for the safety of all.
 13. Skateboards are not allowed on the Park.
 14. Rollerblades are allowed only if:
 1. Children do not exceed 5 MPH.
 2. Children do not ride on the main park road, or down the road adjacent to the toilet and shower facilities.
4. Ord House Country Park Company are not responsible for the loss, theft or damage of any property on Ord House

Country Park. Customers must ensure that their property is fully insured and secure.

5. Electricity Supply.
 1. Provided that the electric installation and appliances in the occupiers caravan comply with the requirements of the Institute of Electrical Engineers, the Operator agrees to make a supply of electricity available to the Occupier.
 2. All wiring leading up to the Consumer Unit and the Meter are the property and responsibility of the Park Operator . The Occupier may make no alteration or extension to the installation without the Park Operator's consent. If the trip switch or meter are found to have been by-passed, the Operator will disconnect the electricity supply and a surcharge for electric will be made.
 3. The Operator, his agents or employees may, if necessary, enter the Occupiers caravan at all reasonable times to carry out emergency electric repairs and will inspect the wiring annually.
 4. The Operator shall not be liable for failure or of loss or damage arising from any failure of the electricity or any terminal. The Operator shall have the right (1) to interrupt the electricity supply to the Occupier's caravan for the maintenance and repair of equipment or the electricity supply and (2) to limit the amperage of electrical current at the Occupier's terminal. This is limited to 15 amps. If the current operated trip-switch is tripped, it is the responsibility of the Occupier to reset the unit.
 5. If the Park Fees are not paid in full, the Operator shall have the right to disconnect the electricity supply.
6. All caravans must be fitted with a fire extinguisher. In the event of fire:
 1. Ensure that the caravan is evacuated.
 2. Raise the alarm
 3. Call the fire brigade from the nearest telephone (reception or payphones at house)
 4. Attack the fire using the fire fighting equipment provided, it is safe to do so.
7. Separate areas are reserved for ball games (particularly football and cricket) to prevent damage to vans and property. No ball games may be played anywhere other than these areas.
8. Telephone messages are only accepted at the office in special circumstances and the management does not accept responsibility for the correct delivery. Letters, parcels etc will be accepted at the office and held for collection, but the management does not undertake to advise the consignee.
9. The management reserves the right to refuse admission to any person, caravan or vehicle.
10. No generators.
11. Outside structures and storage boxes must be a proprietary brand specifically designed for caravan use and approved by the management. All extensions, verandahs etc must also be approved by the management. For screened caravans, adequate ventilation must be provided to allow good air circulation. Non- combustible materials only may be stored under the caravan.
12. To comply with the 1989 Water Supply Bye-laws and to prevent contaminated back-flow into the water system, no hose pipes may be used inside or outside the caravan. The washing of cars and excessive watering of plants is not permitted.
13. If any crime or misdemeanor is committed on or off the Park by any person occupying a caravan the management reserve the right to exclude that person from the Park or cancel the Agreement to occupy the caravan. Where no crime is committed but activities such as causing a nuisance, rowdiness, etc result in investigations on the Park by Police, the above clause also applies.
14. We expect everyone to have courtesy, respect and consideration at all times to neighbours and caravan owners. Bad language, unruly and intimidating behavior will not be tolerated. Excessive noise during the day that spoils others enjoyment of the peace and tranquility of the park is not allowed, and of course, there must be COMPLETE

QUIET between midnight and 8.00 am.

15. No unnecessary noise between 12pm and 8am. In particular, do not make an excessive noise when returning to the caravan after a 'good night out'. Please be considerate to your neighbours.
16. Please follow our environmental code.
17. Trees, shrubs, fences etc must not be damaged by climbing in any way. Stones and sticks, which can damage cutting machines, must not be left on the grass. No guns, catapults or bows and arrows may be used.
18. No lines of washing can be hung between caravans and/or cars.
19. Satellite dishes may not be used without permission. In some situations permission may not be granted.

Owner Occupiers

1. The Park is open all year round. Owners must not use their holiday home as a main place of residence nor use it for more than 6 months without a break.
2. Commercial sub-letting of the caravan is not allowed. However, the agreement at clause 2.11 allows the caravan to be occupied by persons other than the owners under the following conditions:
 1. The caravan may not be advertised publicly as available for hire.
 2. No teenage groups or single sex groups under the age of 25 may use the caravan.
 3. The occupiers must report to the reception office on arrival with a letter of authority from the owner, register their name and address and pay a weekly charge. Mothers, fathers, sons, daughters, brothers & sisters of the owner and two named friends/family pay no fee.
 4. The occupiers must be made aware of the Park rules and adhere to them. Further copies of these rules are available at the reception office. Display the rules in the caravan.
 5. Permission must be obtained if the occupier has a dog (see rules applicable to 'dogs').
 6. The owner of the caravan is responsible for the conduct of the occupiers. Ord House Country Park will refuse admission to any person not complying with any of these park rules.
 7. Ord House Country Park will be unable to give assistance to any person who has not registered.
 8. Constant and regular use of the caravan by persons other than the owner is considered to be commercial sub-letting, and is not allowed.
3. All caravans must be fitted with an approved alarm system, and be fully insured as well as their contents.
4. Our advice on security preparation for the winter should be closely followed.
5. No caravans may be repainted without prior permission from the management.
6. Caravans must be kept in good condition externally and internally and must be no more than twenty years old.
7. Caravans must be kept clean in outward appearance and the area around the caravan, tidy and free of litter. Owners are responsible for keeping the grass underneath and around the caravan close cut at all times. A charge will be made if it is necessary for Ord House Country Park to tidy around the caravan.
8. No "For Sale" notices may be displayed in caravans without permission from the Management.
9. In the event of the sale of the caravan, enquiries must first be made to the Management. The "Agreement to occupy a pitch" may only be assigned with the approval of the Management and the form of assignment shall be obtained from the office. Holiday caravans over twelve years old may not be resold onto Ord House Country Park.
10. Additional rules may be added from time to time.

Tourers

1. Only bona-fide holidaymakers are allowed. Caravans used as residences are not allowed.
2. On touring pitches, awnings/ground sheets must be lifted each morning to prevent the grass yellowing. Care should be taken to prevent damage to grass.
3. If hiring a caravan, the hirer is responsible for any loss or breakages to equipment and damage to caravan. The hirer should check for damage or missing items on arrival and report any damage or missing items immediately.

Dogs

1. Dogs are not allowed unless permission has been granted. The following breeds are not allowed:
 1. Pit Bull Terrier
 2. Japanese Tosa
 3. Dogo Argentino
 4. Rottweiler
 5. Fila Braziliera
 6. Doberman
2. Only two dogs per caravan are allowed. Permission will depend on the breed and number of dogs and the responsible or otherwise attitude of the owner.
 1. KEEP YOUR DOG ON A LEAD ON THE PARK
 2. NEVER LET YOUR DOG ROAM FREE, INCLUDING AROUND YOUR OWN CARAVAN.
 3. USE THE DOG WALK FOR FOULING
 4. IF AN ACCIDENT OCCURS ON THE PARK...USE A POOP SCOOP AND PICK IT UP.....
 5. Small children should not be left in control of the dogs.
 6. Dogs are not allowed on the playground or practice golf area.
 7. Never leave your dog tethered outside the caravan when unoccupied, or on a long lead.
 8. Never leave your dog in the caravan for long periods of time.
 9. Incessant barking will not be tolerated.
 10. In self-catering accommodation, dogs should be kept off the furniture and bedding.
 11. Inform anyone using the caravan of these rules.
 12. NEW REGULATION - THE BOROUGH OF BERWICK-UPON-TWEED DOGS (fouling of land) ORDER 1997 The new act makes it an offence to allow your dog to foul and fail to clean up afterwards on public or private land in the borough of Berwick-Upon-Tweed, with the exceptions of: -
 1. Carriageways with a speed limit of more than 40 mph and land running alongside them.
 2. Land used for agriculture or for woodland.
 3. Land which is predominantly marshland, moor or heath.

4. Rural common land.
13. Ord House Country Park is covered by the act and the only area excluded is the woodland dog walk. Authorised officers of the Council have the power to impose a fixed penalty of £25.00. Fouling by dogs is an avoidable public nuisance. Dogs' excrement can carry diseases, which are dangerous to humans. Children are particularly at risk.
14. So, whenever you walk your dog on Ord House or in the borough of Berwick-Upon-Tweed, you should always carry a means of removing any fouling.

Environmental Code

1. WE BELIEVE WE HAVE A DUTY TO CARE FOR THE ENVIROMENT. YOU CAN HELP BY READING THE CODE AND FOLLOWING THE SUGGESTIONS.
2. ENERGY CONSERVATION
3. We are gradually replacing all our bulbs with low energy, long life bulbs. We have replaced our old inetti-cient boilers with new efficient boilers. PLEASE TRY TO CONSERVE ENERGY WHENEVER POSSIBLE
4. THOUGHTFUL PURCHASING
5. We aim to use totally chlorine free paper which is either recycled or from a properly managed source. We use local producers or suppliers whenever possible. PLEASE THINK ENVIROMENT BEFORE MAKING ANY PURCHASES. TOURERS SHOULD THINK ABOUT USING FORMALDEHYDE FREE TOILET FLUID.
6. RECYCLING
7. We recycle all our waste paper, bottles and tins. Garden refuse and food scraps are composted. PLEASE USE THE BINS WE PROVIDE AT THE MAIN TOILET BLOCK FOR RECYCLING BOTTLES, CANS AND PAPER. GREEN BAGS ARE AVAILABLE FROM RECEPTION FOR GARDEN REFUSE AND VEG-ETABLE SCRAPS THAT YOU WISH US TO RECYCLE. PLEASE PLACE THE GREEN BAGS AT A BIN POINT AND WE WILL COLLECT. RECYCLABLE GARDEN REFUSE SHOULD NOT CONTAIN WEED-KILLER OR LARGE AMOUNTS OF SOIL (WE WILL DISPOSE OF SOIL SEPARATELY). RECYCLABLE VEGETABLE SCRAPS SHOULD NOT CONTAIN MEAT OR FISH.
8. TRANSPORT
9. We use lead free petrol or diesel for all our vehicles. The best way to cut down on pollution is, of course, to walk, cycle or use public transport. BUS TIMETABLES AND DETAILS OF OUR LOCAL PATHS AND CYCLE WAYS ARE AVAILABLE FROM OUR RECEPTION OFFICE. TRY TO USE PUBLIC TRANSPORT WHENEVER POSSIBLE.
10. FLORAAND FAUNA
11. Caravan Parks are becoming environmental "safe havens". In urban areas, this is obvious but in rural arcas, it is also true. Many farms use pesticides, insecticides, herbicides etc and have fewer places for wild life to live, e.g. hedgerows, wild areas, old buildings, etc and therefore can no longer support the same amount of wild life they used to.
12. We have planted hedgerows, trees and bushes to complement the exsisting mature trees and bushes. We have uncut araes, dead wood is left in places and bird, bat and owl boxes have been built.
13. As a result we are able to support a large number of wild plants, birds and animals.
14. PLEASE RESPECT THE TREES, BUSHES AND FLOWERS - INSTRUCT YOUR CHILDREN NOT TO DAMAGE THEM.
15. PLEASE RESPECT THE WILD LIFE - INSTRUCT YOUR CHILDREN NOT TO CHASE, HARM, FRIGHT-EN OR KILL THEM.

16. LOCAL ENVIRONMENT

17. We are in a n "Area of Outstanding National Beauty" and the Twed Estuary is a "Site of Special Scientific Interest", and supports one of the biggest colonics of mute swans in Britain. Many beautiful places of enormous environmental importance are a short distance away - St.Abbs Head, I loly Island, the Cheviots, the Frame Islands, to name but a few. We care for our local environment and are members of the "Berwick Swan & Wildlife Trust", "Northumberland Wildlife Trust", and the R.S.P.B
18. DETAILS OF MANY INTERESTING LOCAL PLACES TO VISIT ARE AVAILABLE AT THE RECEPTION OFFICE. PLEASE TAKE THE TIMETABLE AND EFFORD TO EXPERIENCE OUR LOCAL ENVIRONMENT TO THE FULL AND WE ARE SURE IT WILL MAKE YOUR HOLIDAY EVEN MORE REWARDING AND FULFILING.